

Frequently Asked Questions for changes to St Paul's bus service

Why are we changing our bus service?

This year we conducted a review of our bus service which found a number of issues, the most notable being that the whole route was simply too long and impractical for many families. To explore route improvements, we began discussions with Brisbane Bus Lines, experts in bus services in North West Brisbane, and uncovered some excellent synergies which would improve the service for students across the whole route.

How will the changes affect my family?

In partnership with Brisbane Bus Lines (BBL), St Paul's will be dividing our current bus route into two services to better meet the needs of families in different areas.

CHANGE 1:

For families in the Samford, Mount Samson, Cedar Creek, Yugar, Clear Mountain, Closeburn, Highvale, Wights Mountain, Camp Mountain and Eatons Hill areas.

St Paul's will no longer be running our own bus from Samford Village. Instead, BBL will run their Samford Express service from Samford Village to St Paul's via Eatons Hill, taking only 30 minutes. This service runs the exact route that the St Paul's bus did but is a faster option than St Paul's was providing. The bus will then depart St Paul's after school and return to Samford Village via Eatons Hill using the same route as the morning. We understand some families may already be utilising this bus.

The BBL Samford Village service also has a number of other BBL school busses which connect to it from Highvale, Wights Mountain, Mount Samson, Dayboro, Cedar Creek and Samford Valley.

[CLICK HERE for route and timetable](#)

CHANGE 2:

For families in the Bunya, Ferny Hills, Everton Hills, McDowall and Bridgeman Downs areas.

Together with BBL, St Paul's will be providing a shorter, dedicated, bus service from Bunya to St Paul's via a hail and ride service along the current route through McDowall and Bridgeman Downs, with the journey now only taking 50 minutes. The bus will then depart St Paul's after school and return to Bunya using the same route as the morning.

The bus can be hailed from anywhere it can stop safely in Bunya (on the specified route), even from outside your own home. From Bridgeman Road onwards students can hail the bus from any bus stop.

[CLICK HERE for route and timetable](#)

PLEASE NOTE: If the bus is late you will need to contact Brisbane Bus Lines (not St Paul's) on 3354 3633, who will have up to date information on your service.

Will my child be safe on a public bus?

We take the safety of our students very seriously and are pleased to let you know that during 2018 Brisbane Bus Lines will be implementing an electronic ticketing system across their busses which will enable them to track the location of their buses and enable streamlined reporting of student travel. A mobile app will also allow parents and students to track the location of their bus.

In addition, all the buses will remain school buses, so your children will only be getting onto the bus with other school students, not with members of the public. However, the bus will no longer have St Paul's signage on it, and will be a plain white or Brisbane Bus Lines bus.

How much will tickets cost?

As the parents of a school child, if your child is catching a bus for the purpose of traveling to and from school, and if you live in one of the following areas, you may be eligible for subsidised bus travel from the Queensland Government.

Samford Village, Samford Valley, Highvale, Wights Mountain, Camp Mountain, Cedar Creek, Mount Samson, Closeburn, Dayboro, Yugar, Draper, Eatons Hill, Bunya

Simply complete THIS FORM and return it to Brisbane Bus lines who will confirm your eligibility. We know some students in these areas may already have a bus pass, if so then there is no need to complete the form again. If you have any questions about the completion of the form, please contact Brisbane Bus Lines directly. Please click here to find out more about the Queensland Government bus subsidy scheme, [CLICK HERE](#).

- **Samford Village to St Paul's route:**

For the Brisbane Bus Lines Samford to St Paul's route, ticket prices vary between \$3 and \$5 depending on whether you qualify for a bus pass and where you get onto the bus.

Please contact Errol at Brisbane Bus Lines on 3354 3633 or errol@brisbanebuslines.com.au who will be able to help with you the form and also confirm ticket prices.

- **Bunya to St Paul's route:**

Bunya to St Paul's – flat fee of \$3.85 per journey for all students

Families who live in Bunya are please asked to complete the attached subsidised bus travel form. Your completion of the form will allow us to offer this flat rate to all students. If the subsidy forms aren't completed by a majority of families, the School will need to increase the ticket charge accordingly.

Can all students use the buses?

Any student can use the Brisbane Bus Lines services.

Students in Year 4 to Year 12 may take the St Paul's Bunya bus, but students in Pre Prep to Year 3 may only use the bus if they have an accompanying sibling who is in Year 7 onwards and who travels on the bus with them at all times.

How do I buy tickets?

Electronic ticketing will be introduced during 2018, however while that is rolling out you may purchase your tickets the following ways:

- **Samford Village bus** – this is administered by Brisbane Bus Lines and you can purchase single journey's or ten trip tickets from the bus driver. Alternatively, 10 trip tickets can be purchased over the phone and posted to you or in person at their head office at 26 Pickering St, Enoggera. Term or annual pass options are also available, please contact Brisbane Bus Lines for prices.
- **St Paul's Bunya bus** - you can purchase individual tickets or a 10 trip ticket from St Paul's Accounts Office. **Tickets are available now.**